







# Al and the future of everything

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# Acknowledgement of Country

### Disclosures



Recovering NSW doctor



**Gerner** 

EMR fanatic now critic



ANZ Chief Medical Officer, Microsoft

CareSpace Innowell

AiRCare foxo

Start-up investor, advisor, NED Casual lecturer, School of

Sanro Health Population Health



Dean's Advisory Council, School of Medicine & Health





MORNING COFFEE Normally wakes up at 7:00am

> UBIQUITOUS COMPUTING AMBIENT INTELLIGENCE

3 NEW MESSAGES Re: Medical Education

> BURCHASED ON AMAZON Reminder: Shall I reorder more detergent?

- 26° INDOOR TEMPERATURE

**FAVORITE STATION** 

Jazz Classics

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### Meanwhile,

care teams struggle to easily access patient information, collaborate across disciplines and care organisations, and coordinate internal workflows



### Challenges extend across the care continuum



#### Patient/consumer experience

"Why is it so hard to navigate the health system?"

- I want to be able to access my information and manage it myself
- I want health to be more like online banking
- I feel like I've disappeared into a digital 'black hole' and I'm not sure that real people are looking out for me

#### **Clinical Experience**

**〉** 

"Why doesn't technology seem to make my job any easier?"

- I want technology to be mobile, support my workflow and help me connect with colleagues
- I'm frustrated by multiple systems and sign-ons
- I'm drowning in data but I don't get useful insights that assist my decision making

#### Healthcare organisation

"Where can I get the information I need to make the right decisions?"

- I see many chronic diseases that could have been managed proactively in the community
- I don't have the right real-time data and analysis to identify and manage issues
- I need to implement new models of care, but I'm too busy juggling patient demand, workforce shortages and quality issues
- I need to manage cyber threats



# What is the role of Al in healthcare?



## AI has been in healthcare for decades





Automated ECG interpretation is the use of <u>artificial intelligence</u> and <u>pattern</u> recognition <u>software</u> and <u>knowledge bases</u> to carry out automatically the interpretation, test reporting, and <u>computer-aided diagnosis</u> of <u>electrocardiogram</u> tracings obtained usually from a <u>patient</u>.

## Which medical disciplines will change first?



#### **Artificial Intelligence**

#### **Machine Learning**

#### **Deep Learning**

#### **Generative AI**



### **Artificial Intelligence**

the field of computer science that seeks to create intelligent machines that can replicate or exceed human intelligence



### Machine Learning

subset of AI that enables machines to learn from existing data and improve upon that data to make decisions or predictions



### **Deep Learning**

a machine learning technique in which layers of neural networks are used to process data and make decisions

### **Generative Al**

Create new written, visual, and auditory content given prompts or existing data.

# Going viral

Chat GPT has the fastest global adoption of any digital service in recorded history. By far

Fundamentally different to prior AI models that require laborious (and expensive) training to do a narrowly specific task

Can take unstructured data in, interpret it via a pre-trained Large Language Model, then provide structured insights as an output.

### HOW LONG IT TOOK TOP APPS TO HIT 100M MONTHLY USERS

ChatGPT is estimated to have hit 100M users in January, 2 months after it's launch. Here's how long it took other top apps to reach that:





## **Generative AI in Medicine**

- Actively being researched
- Great potential (good and bad)
- Start with specific scenarios
  - Improve clinical documentation
  - Check for deficiencies, errors
  - Secondary document creation (patient summaries, referral letters, discharge summaries, consults)
  - Improve billing (MBS, coding/casemix)
  - Structure unstructured data (SNOMED, FHIR)
  - Natural language query tools

### **Generative AI in Healthcare**



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### Autopilot vs Co-pilot



Clinical governance! Ethical oversight! Operational supervision!

Small Uav Market Strategic Insights 2019 – Lockheed Martin, Israel Aerospace Industries, Prox Dynamics (usscmc.com)

Autonomous Co-Pilot Flies and Lands Simulated Boeing 737 | Unmanned Systems Technolo

# What will be the role of the clinician going forward?



- Empathy, patient relationship
- Accountable decision making
- Ingenuity to think outside the box



# Machine: Science of medicine

- High volume data interpretation
- Quality checking
- Responsive Q&A (bots)
- Monitoring and predictive analytics

### **Consumer GPT services vs. Enterprise GPT services**

- $\cdot$  Free (or paid)
- $\cdot$  Uses cost-effective models
- Data over the public internet
- Feedback reinforcement
- No citations (response accuracy)
- Many cannot be "fine-tuned"
- Offshore processing of data

- · Paid service
- Choose your model (incl GPT-4)
- Service runs in your secure tenant
- Your data remains yours
- $\cdot$  Responses can be grounded in data
- $\cdot$  "Fine-tuning" with your extensions
- · Models available in Australia

### **Curious experimentation**



John Brown, 73 M Sx: CPOE and SOBOE 3/12 typical PMHx: STEMI 2002. PCI LAD HREF. CKD CVA AF on NOAC MEDS bicor, aspirin, statin, rivaroxaban, entresto OE Well, BMI+ ECG NSR 80. BP 120/75 JVPNR. Nil pedal edema. HSDNM. Chest clear. Imp Stable. Plan Lifestyle. Diet. GP f/u. PHT clinic because why not

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# Making it real

#### Direct patient care

- Primary clinical documentation
- Secondary document generation
- Error checking
- Patient summary, education

#### Project #1: MedMentor.ai

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#### Indirect patient care

- Care coordination
- Research curation/summation
- Clinical skills training
- Knowledge base navigation

### Project #2: Cardiology Canon

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#### Business of healthcare

- Coding and casemix
- Rostering
- Revenue cycle management
- HR, leave requests, RPA

#### Project #3: Intelligent scribe



♦ Clinical Simulation Training - Pov × + ✓ ۵ 💽 🖞 https://apps.powerapps.com/play/e/afd19af0-7a68-ee64-80c6-882b8837a202/a/38f99d5b-d69c-4902-a687-ad9b687108b6?tenantId=5f33cd8b-04df-48b0-8aa4-4c7e63b30917&hint=90c3b809-e14f-4d29-8c...  $\leftarrow$ Ô ::: Power Apps | Clinical Simulation Training B Share V **Clinical Simulation Training** Patient Scenario: Generate EMR My Sessions Curated 62-year-old Female's Respiration Struggles Post-Industrial Exposure  $\rightarrow$ 52-Year-Old Educator with Unsteady Gait  $\rightarrow$ 45-Year-Old Woman's Sudden Severe Headache  $\rightarrow$ 75-Year-Old Male with Postprandial Discomfort and Unexplained Weight Loss  $\rightarrow$ 54-Year-Old Female With Unexplained Weight Loss  $\rightarrow$ 45-Year-Old Female With Stress-Related Symptoms  $\rightarrow$ A 62-year-old woman walks into the clinic with a complaint of increased shortness of breath, particularly during the 65-Year-Old Female at emergency with chest pain (Cardiovascular)  $\rightarrow$ night over the past 3 weeks. She also reports a persistent, dry cough, slight fatigue, and intermittent chest tightness. She is a former factory worker with a history of smoking for 25 years and recently guit 7 years ago. \nHer temperature is 36.6°C, pulse 88 beats/minute, respirations 20 breaths/minute, and blood pressure 125/80 mm Hg. 73 - Year-Old Male John Brown (Cardiodiovascular)  $\rightarrow$ On auscultation, there are widespread wheezes and diminished breath sounds bilaterally. Her peak expiratory flow (PEF) rate measures 250 L/min, which is significantly reduced as compared to the normal range of 400 - 600 L/min for her age and height (165 cm).

Edit Case

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Clinical Simulation Training				
Patient Scenario:		t Tests Procedures Mentor	History Notes	<b>.</b>
		Do you have a history of known heart disease?	here is a template to get started	+
		No, I don't have a known history of any heart disease. I do have a routine of eating unhealthy food and not exercising much, but no one has ever told me that I have heart disease.	<ol> <li>Chief Complaint:</li> <li>History of Present Illness (HPI):</li> </ol>	
		What medications do you take?	3. Past Medical History (PMH)	
A 65-year-old woman arrives at the emergency department complaining of sudden, severe chest pain radiating to her left arm and shortness of breath. The patient may be feeling anxious and afraid after the interaction, potentially clutching their chest, eyes wide and darting, with quickened breaths demonstrating oncom. The doctor can more effectively engage by reassuring the patient, and asking about their feelings too. An assurance that they're working together to pinpoint the problem and find a solution can be helpful.	-	Oh, I only take medications for my high blood pressure and sometimes I take over-the-counter painkillers for my occasional headaches.	4. Family History	
		Any family history of heart disease?	5. Social History	
		Yes, my father had a heart attack when he was around my age.	6. Review of Systems (ROS)	
		Have you ever had this pain before?		
	1	No, I've never had this kind of pain before. It's quite severe and different from anything I've experienced.		
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## Cardiology Canon, a collaboration with SWSLHD



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		What are the guidelines for pulmon	ary arterial hypertension?	Î				•
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	The guidelines for pulmonary arterial hypertension (PAH) include re treatment, and management. Here are some key guidelines:	commendations for diagnosis,						
	<ol> <li>Diagnosis of PAH:         <ul> <li>Right heart catheterization is recommended to confirm the diagned decisions.</li> <li>Vasoreactivity testing is recommended in patients with idiopathic (IPAH), heritable PAH (HPAH), and PAH induced by drug use to deter bid doces of a calcium chapnel blocker.</li> </ul> </li> </ol>	osis of PAH and support treatment pulmonary arterial hypertension ect patients who can be treated with						
	<ul> <li>2. Risk Assessment:</li> <li>Evaluating the disease severity and risk of death in patients with F of data derived from clinical assessment, exercise tests, biochemica hemodynamic evaluations. Regular follow-up assessments every 3-recommended.</li> </ul>	AH is recommended using a panel I markers, echocardiographic and 6 months in stable patients are also						
	<ol> <li>Treatment:</li> <li>Combination therapy with different classes of drugs is recommen treatment response to initial monotherapy or initial double combin</li> <li>Inhaled iloprost, a prostacyclin analogue, and bosentan, a dual en shown efficacy in the treatment of PAH.</li> </ol>	ded for patients with inadequate ation therapy. 2 dothelin-receptor antagonist, have s with chronic thromboembolic						
	Anoon putnonary angropiasty (BPA) is recommended for patient pulmonary hypertension (CTEPH) who are not candidates for pulmo 4. Screening and Detection:	onary endarterectomy (PEA). <sup>5</sup>						
	Type a new question (e.g. What should I focus on in a TIMI Trial?)							

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### **Cardiology Canon**, a collaboration with SWSLHD

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#### 2. Risk Assessment:

- Evaluating the disease severity and risk of death in patients with PAH is recommended using a panel of data derived from clinical assessment, exercise tests, biochemical markers, echocardiographic and hemodynamic evaluations. Regular follow-up assessments every 3-6 months in stable patients are also recommended.

#### Treatment:

- Combination therapy with different classes of drugs is recommended for patients with inadequate treatment response to initial monotherapy or initial double combination therapy. <sup>2</sup>

- Inhaled iloprost, a prostacyclin analogue, and bosentan, a dual endothelin-receptor antagonist, have shown efficacy in the treatment of PAH.

- Balloon pulmonary angioplasty (BPA) is recommended for patients with chronic thromboembolic pulmonary hypertension (CTEPH) who are not candidates for pulmonary endarterectomy (PEA).

#### 4. Screening and Detection:

- Annual evaluation of the risk of having PAH is recommended in patients with systemic sclerosis (SSc). The DETECT algorithm can be used to identify asymptomatic patients with PAH.  $^{6}$ 

- Further diagnostic evaluation to assess for CTEPH/CTEPD is recommended in patients with persistent or new-onset dyspnea or exercise limitation following pulmonary embolism (PE).

#### 5. Surgical and Interventional Therapies:

- Surgical pulmonary endarterectomy (PEA) is recommended for patients with CTEPH and should be performed in centers with expertise in this procedure.

These guidelines provide a comprehensive approach to the diagnosis, treatment, and management of pulmonary arterial hypertension. It is important for healthcare professionals to follow these guidelines to ensure optimal care for patients with PAH.

#### Citations:

1. 2022 ESC\_ERS Guidelines for the diagnosis and treatment of pulmonary hypertension-3.pdf 2. 2015 ESC Guidelines for the diagnosis and treatment of pulmonary HTN-45.pdf



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### What is DIFFERENT about the clinic of the future?





#### Voice biometric logon

Conversion to medical note

Persona awareness

EMR navigation

Conversation transcription

Doctor review and sign







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Dr.





### In Summary

- 1. Artificial intelligence is not new. It has been in healthcare for years
- 2. Generative AI is new and disruptive, and has enormous positive potential for healthcare
- 3. The technology is moving faster than any legislation or regulation
- 4. Unregulated AI is already in use, and AI will surface in the digital tools you already use
- 5. Responsible adoption of AI needs strategy and planning



## Thank You

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