

After Hours Emergency: No Robotic Help, Untrained Staff, No Assistants - You Get to Troubleshoot it ALL!



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surgeon

Shareholder



Strategies for Solo Troubleshooting



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- Limited resources
- Untrained or inexperienced staff
- No immediate backup or assistance
- Higher stakes and pressure



How to Handle the Situation



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- Do I REALLY 🤔 need to use the robot? —> YES!
- Stay Calm and Focused
- Guide Untrained Staff
 - Using clear communication
- Decide When to Call for Help



Failing to Prepare is Indeed Preparing to Fail



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Room Preparation



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Equipment Issues



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The CORE



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Docking



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Patient Cart and Console Issues



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Patient Cart and Console Issues

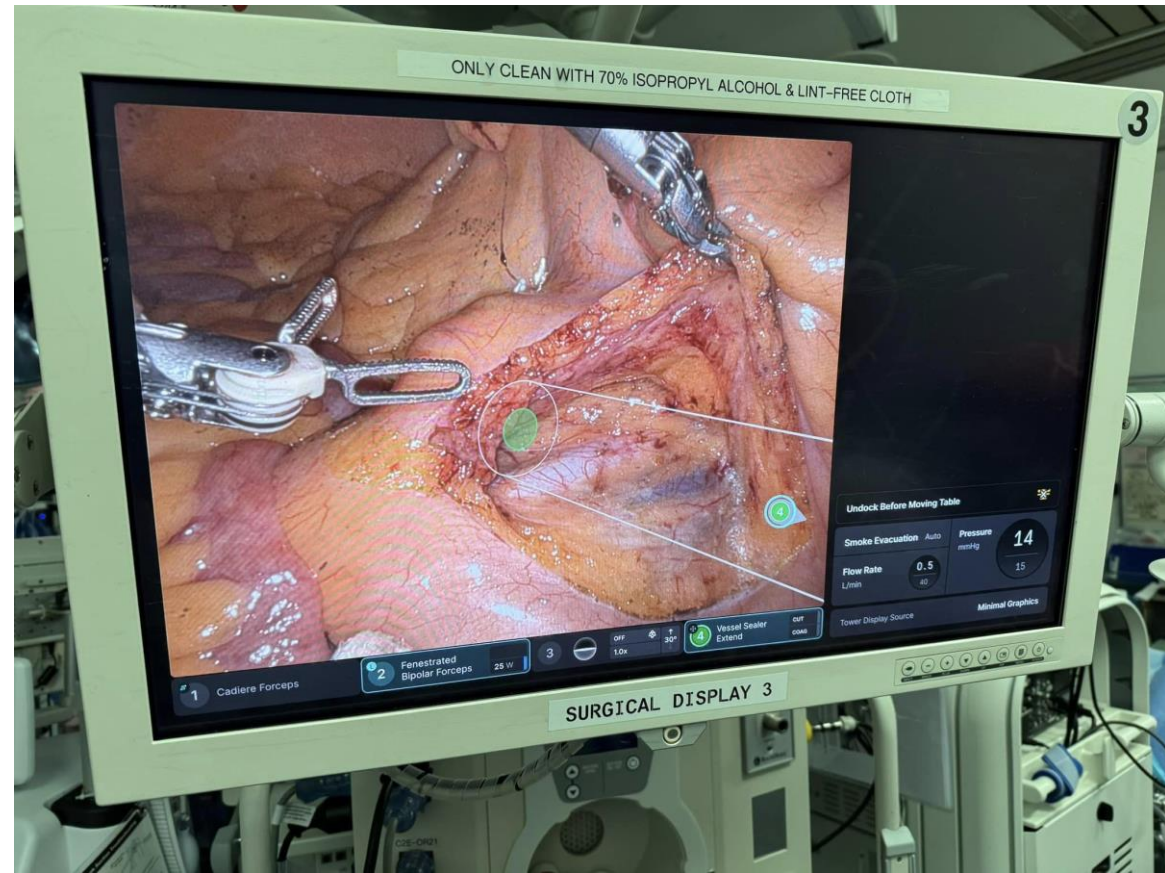
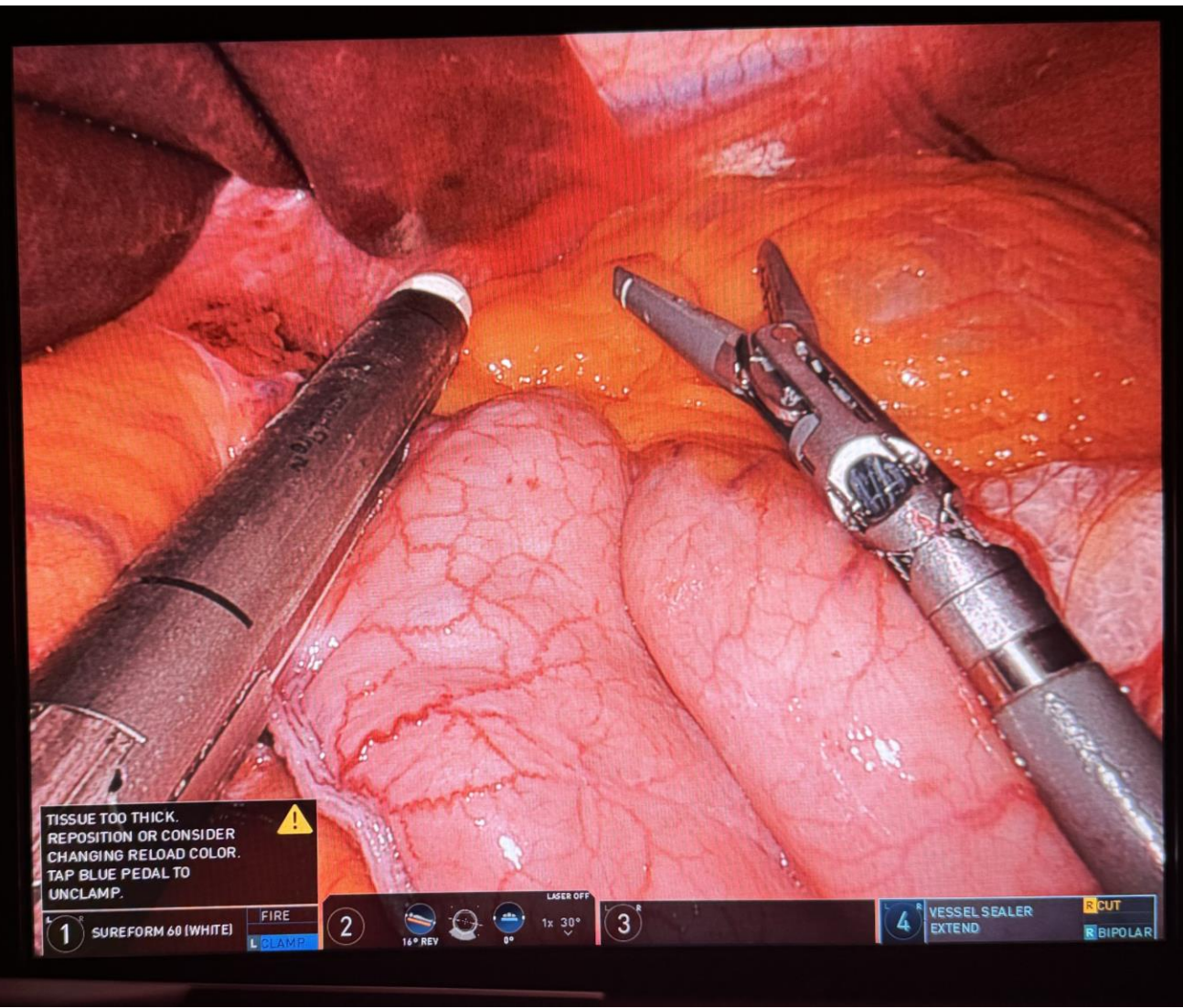




Bedside Issues



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Console Errors



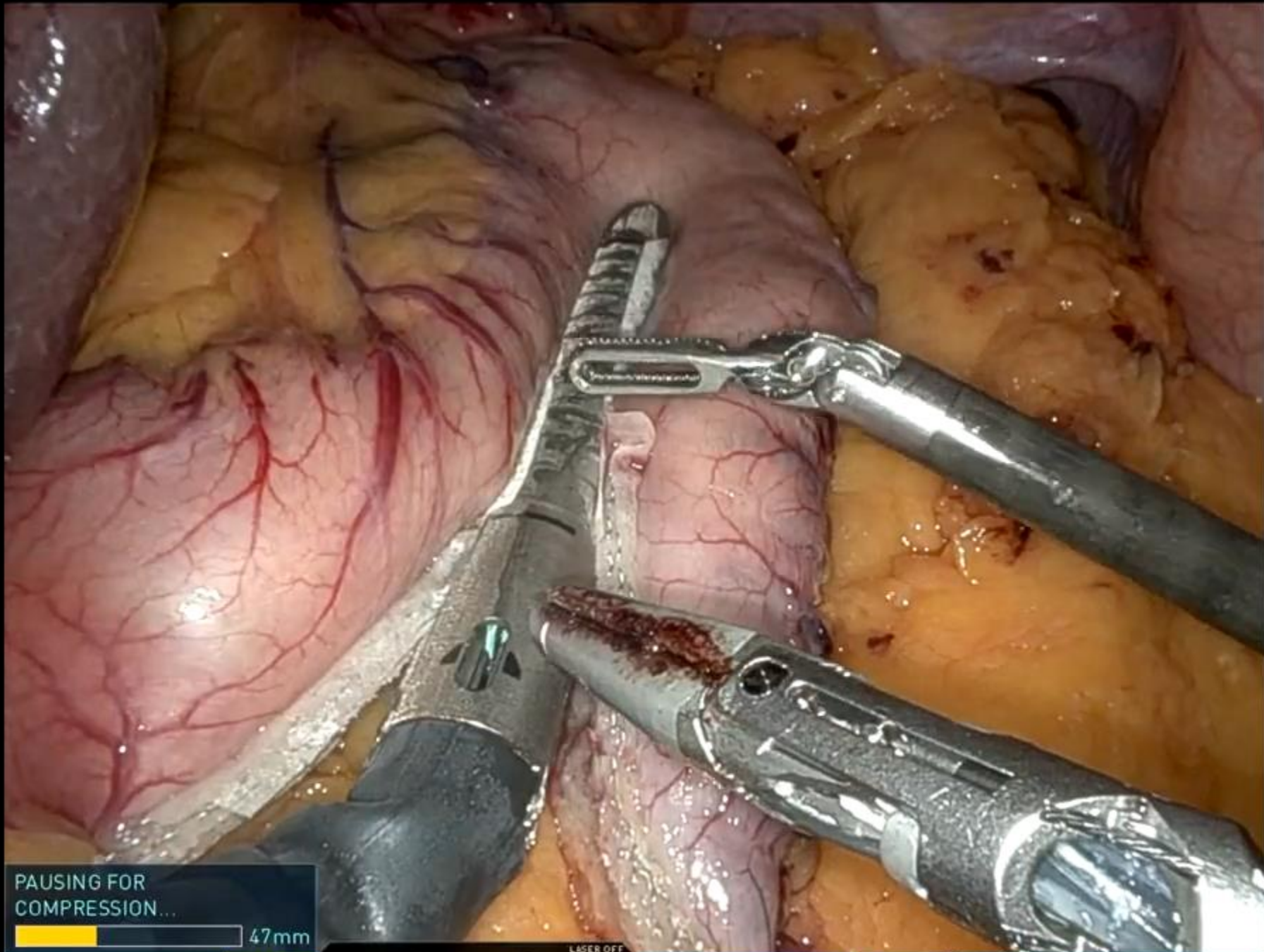
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PAUSING FOR
COMPRESSION...

47mm

1 SUREFORM 60 (GREEN) L FIRE

2 13° REV 0° 1x 30° LASER OFF

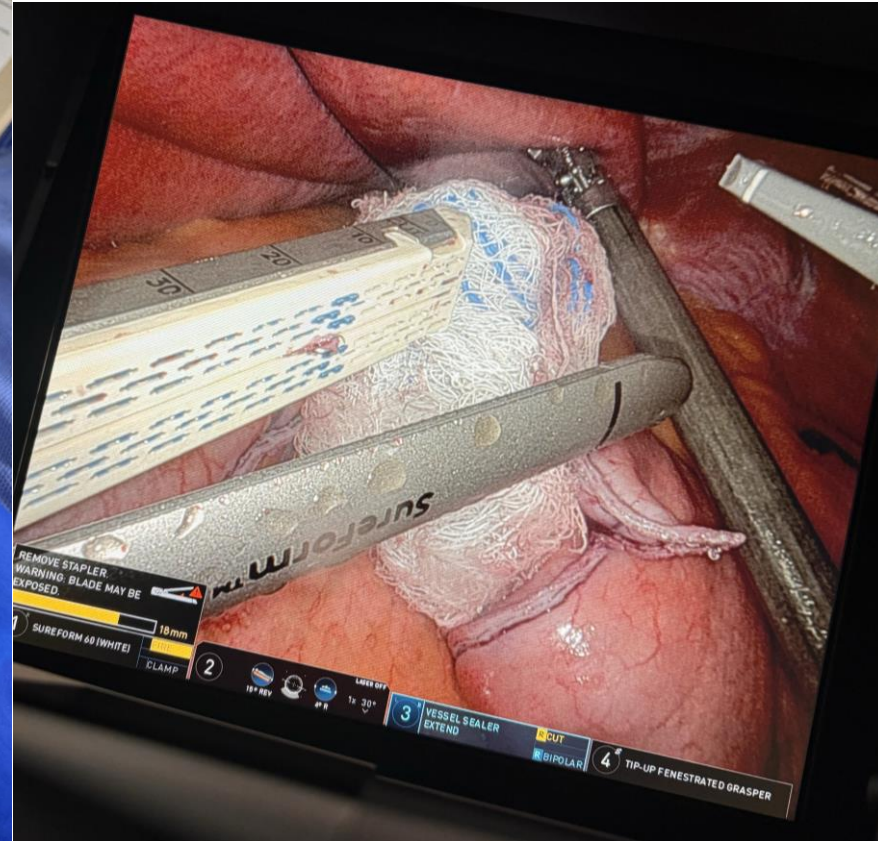
3 VESSEL SEALER EXTEND R CUT R SEAL

4 CADIERE FORCEPS

Intraoperative Rescue



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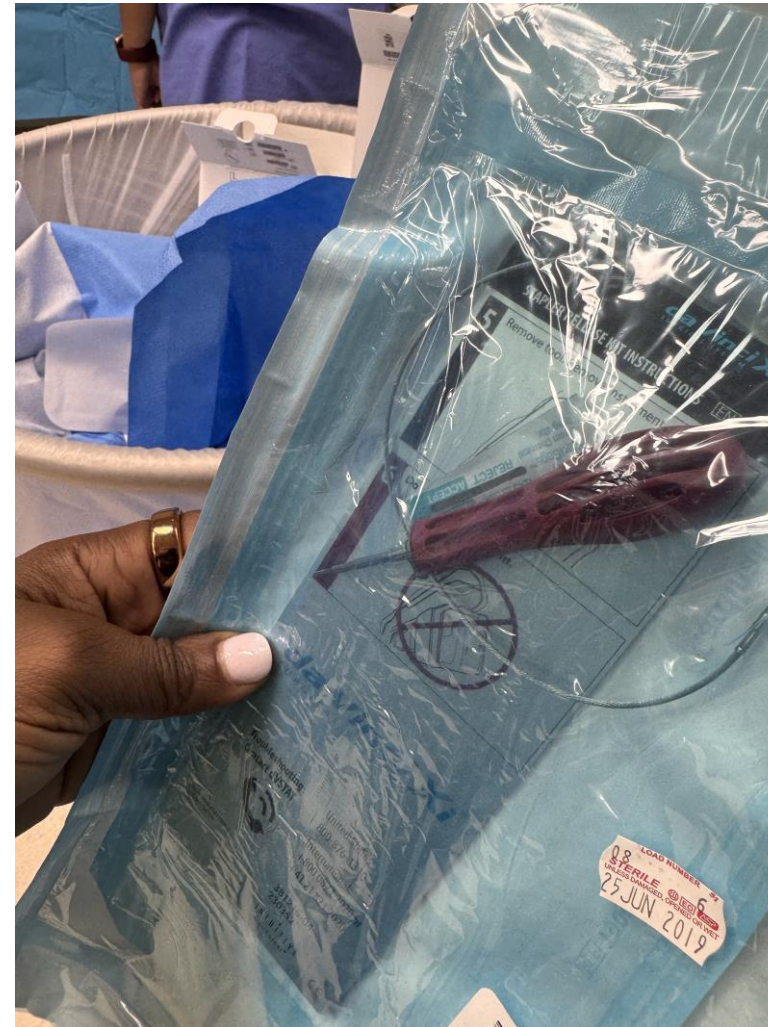


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Intraoperative Rescue



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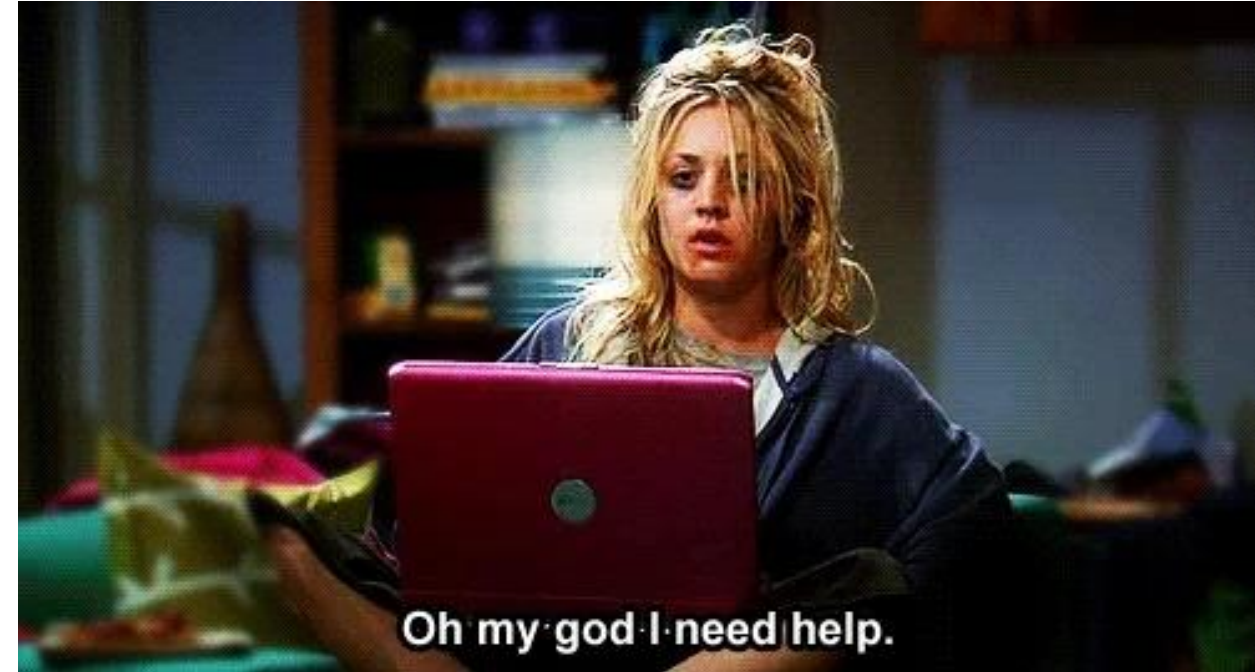
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- FaceTime
- WhatsApp/Viber
- WeChat/Google Meet
- Facebook Messenger
- Call Partner/Colleague
- Calling Intuitive rep
- DV STAT for machine issues





Conclusion

- Preparation is key
- Stay calm under pressure
- Clear communication and teamwork is essential
- Regular training sessions can improve readiness and adaptability in the future





"The more time you spend contemplating what you should have done...
you lose valuable time planning what you can and will do."

-LIL WAYNE



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Thank You